

Connecticut Health Insurance Exchange Stakeholder Discussions

Recruitment Model: February 2012 – March 2012

Background:

Mintz & Hoke has been charged with developing the consumer outreach program for the Connecticut Health Insurance Exchange. A series of discussion groups held with stakeholders represent the initial steps in a multiple-phased information gathering process aimed at better understanding people's needs, desires and expectations relative to the Exchange. Input from participants in these group discussions, moderated by Mintz & Hoke, will have a direct impact on the development of messages and the tools used to introduce the Exchange and inform state residents about the options available to them.

Discussions were organized by professional category including consumer advocates, small employer advocates, providers, agents and brokers, and insurers. Recruitment was based on a model of stakeholder engagement efforts completed as a component of the Insurance Exchange Planning Grant in 2011. Two emailed invitations were sent to the stakeholders listed below. **These discussions are the first step in an information gathering process that will involve primary research directly with consumers and small employers.**

Consumer Advocates:

Adrienne Cochrane, Urban League of Greater Hartford
Angela Jimenez, Connecticut Multicultural Health Partnership
Arvind Shaw, Asian Pacific American Affairs Commission
Brenda Kelley, American Association of Retired Persons
Connie Hilbert, The Mohegan Tribe of Indians
Daniela Giordano, National Alliance on Mental Illness - Connecticut
Domenique Thornton, Mental Health Association of Connecticut
Egondy Onyejekwe, Connecticut Multicultural Health Partnership
Ellen Andrews, Connecticut Health Policy Project
Glenn Cassis, African American Affairs Commission
Jane McNichol, Legal Assistance Resource Center of CT
Jennifer Carroll, Connecticut Family Support Network
Jennifer Jaff, Advocacy for Patients with Chronic Illness
Jill Zorn, Universal Health Care Foundation of Connecticut
John Erlingheuser, American Association of Retired Persons
John Merz, Connecticut AIDS Resource Coalition
Judith Meyers, Child Health and Development Institute of Connecticut
Julio Mendoza, Spanish American Merchants Association
Karen Schuessler, Citizens for Economic Opportunity
Kevin Kelly, Child Health and Development Institute of Connecticut
Lena Rodriguez, Community Renewal Team, Inc.

Mary Alice Lee, Connecticut Voices for Children
 Nakul Harnurkar, Asian Pacific American Affairs Commission
 Patricia Baker, Connecticut Health Foundation
 Patty Levandoski, Urban League of Greater Hartford
 Phil Wyzik, Mental Health Association of Connecticut
 Sharon D. Langer, Connecticut Voices for Children
 Shawn Lang, Connecticut AIDS Resource Coalition
 Sheldon Toubman, New Haven Legal Assistance Association
 Shirley Bergert, Connecticut Legal Services
 Susan Raimondo, National Multiple Sclerosis Society of Connecticut
 Theresa Nicholson, Community Renewal Team, Inc.
 Vicki Veltri, Office of the Healthcare Advocate

Small Employer Advocates:

Andy Markowski, Connecticut National Federation of Independent Businesses
 Anthony Rescigno, Greater New Haven Chamber of Commerce
 Brian O'Connor, Middlesex Chamber of Commerce
 Chris Bruhl, Business Council of Fairfield County
 Frank Alvarado, Spanish American Merchants Association
 Joann Ryan, Northwest Connecticut Chamber of Commerce
 John Rathgeber, Connecticut Business & Industry Association
 Kevin Galvin, Small Business for a Healthy Connecticut
 Lynn Ward, Waterbury Regional Chamber of Commerce
 Matthew Fraulino, Middlesex Chamber of Commerce
 Michael Nicastro, Central Connecticut Chamber of Commerce
 Oz Griebel, MetroHartford Alliance
 Paul Timpanelli, Bridgeport Regional Business Council
 Phil Vogel, Connecticut Business & Industry Association
 Stephen Bull, Greater Danbury Chamber of Commerce
 Stephen Glick, Chamber Insurance Trust
 Tanya Court, Business Council of Fairfield County
 Tony Sheridan, Eastern Connecticut Chamber of Commerce

Providers

Ann Aresco, Connecticut Naturopathic Physicians Association
 Bryan Lynch, Connecticut Association of Optometrists
 Carol Dingeldey, Connecticut State Dental Association
 Carole Bergeron, Connecticut Nurses Association

Cindy Lord, Connecticut Academy of Physician Assistants
 David B. Dziura, American Chiropractic Association, Connecticut Chiropractic Association
 David Houle, Hebrew Health Care, Inc.
 Doug Keck, Connecticut State Dental Association
 Ed Pinn, Connecticut Association of Optometrists
 Ellen Zoppo, Connecticut Pharmacists Association
 Evelyn Barnum, Community Health Center Association of Connecticut
 Francis Vesci, Connecticut Chiropractic Association
 Gale Mayeran, Southington Care Center
 Gina Carucci, Connecticut Chiropractic Association
 Heather Gates, Connecticut Community Providers Association, Connecticut Hospital Association
 Jennifer Jackson, Connecticut Hospital Association
 Jim Williams, Connecticut State Dental Association
 John Mooney, Connecticut State Dental Association
 Joseph Treadwell, American Board of Podiatric Surgery
 Kathy Grimaud, Community Health & Wellness Center of Greater Torrington
 Ken Ferrucci, Public Policy and Government Affairs, Connecticut State Medical Society
 Ken Lalime, Connecticut State Medical Society - Independent Practice Association
 Kimberly Hostetler, Connecticut Hospital Association
 Leo A. LeBel, Connecticut Nurses Association
 Linda Erlanger, Connecticut Oral Health Initiative
 Linda Kowalski, The Kowalski Group
 Mag Morelli, LeadingAge Connecticut
 Margaret Flinter, Community Health Center, Inc.
 Margherita Giuliano, Connecticut Pharmacists Association
 Marie Spivey, Connecticut Hospital Association
 Mark Schuman, S & S Management Services
 Mary Anne O'Neill, Connecticut Community Providers Association
 Matthew Katz, Connecticut State Medical Society
 Matthew V. Barrett, Connecticut Association of Health Care Facilities
 Michael Krinsky, Connecticut State Medical Society
 Michael Thompson, Connecticut Academy of Physician Assistants
 Peter Peterson, Connecticut State Dental Association
 Roberta Cook, Connecticut Community Providers Association, Harbor Health Services
 Russell Schwartz, Avon Health Center, West Hartford Health & Rehab Center
 Shelley Copeland, Conference of Churches
 Stephen Frayne, Connecticut Hospital Association
 Tatiana Barton, DDS, Connecticut State Dental Association
 Teresa Dotson, Connecticut Dietetic Association
 Terry Edelstein, Connecticut Community Providers Association

Thomas J. McLarney, East Hartford Community HealthCare
William MacDonnell, Connecticut State Dental Association
Yvette Highsmith-Francis, Community Health Center, Inc.

Agents and Brokers

Antonio Paulo Pinto, Independent
Christopher K. McKiernan, Abercrombie Burns McKiernan & Co. Insurance, Inc.
Jesse D. McDonald, Modern Insurance
John C. Parker, Parker Agency
John E. Calkins Jr., Bozzuto Associates Inc.
Julie Chubet, The Benefits Group, Inc.
Paul E. Smith, AmeriBen Alliance, LLC
Phil Boyle, The HealthConsultants Group
Robert S. Ford, E-Benefits Group Northeast, LLC
Stephanie DeGrandi, The HealthConsultants Group
Timothy P. Tracy, Gerard B. Tracy Associates Inc.

Insurers

Christine Cappiello, Anthem Blue Cross Blue Shield
Cory Ludington, Community Health Network of Connecticut
Darrel Farkus, UnitedHealth Group
Janice Perkins, ConnectiCare, Inc.
Jason Martiesian, United Healthcare/Oxford
Kate Wade, Cigna
Keith Stover, Robinson & Cole, LLP; Connecticut Association of Health Plans
Michelle Zettergren, ConnectiCare, Inc.
Philip Anderson, UnitedHealth Group
Randy Wojnarowicz, Wellcare
Susan Tully Abdo, Aetna
Sylvia Kelly, Community Health Network of Connecticut
Tim Meyer, Aetna